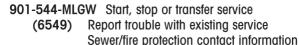
Call on MLGW

Customer Care Center

8 a.m. to 6 p.m.

Monday through Friday (Residential Customers Only)



Request reconnection of service (disconnected for non-payment) Account billing inquiry Payment arrangements Request duplicate bill

Emergencies: 901-528-4465

24/7 line for reporting gas leak, downed electric wire, broken water line inside building, or unsafe street barricade

Electric Outage Hotline: 901-544-6500

24/7 line for reporting electric outages, flickering lights

Street Light & Leased Outdoor Light Outages: 901-544-6549

24/7 line; reports can also be submitted online at mlgw.com/streetlightoutage

Security: 901-322-5741

Report questionable or suspicious activity

Telephone Payment: 1-866-315-0277

24/7 payment hotline (Remember to set up phone ID online at mlgw.com first.)

mlgwcustomercare@mlgw.org

E-mail address for account/billing related questions

mlgw.com Start, stop, transfer service online

Report street light/leased outdoor light outage
Pay bill online/set up payment by phone

Find nearest paying agent

Business Solutions Center (Commercial Customers)

8 a.m. to 4:30 p.m. Monday through Friday, 901-528-4270

mlgwbsc@mlgw.org

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